

## Inter-Agency Terms & Conditions

INFORMATION NORTH SHORE provides information and referral for Bowen Island, City of North Vancouver, District of North Vancouver, District of West Vancouver, and Lions Bay. This program is operated by North Shore Community Resources (NSCR).

1. User Eligibility:

You must possess the necessary capacity to use this service. If you're using the service on behalf of an organization, you must have the authority to bind that organization to these terms.

2. Data Privacy:

We are committed to protecting your data privacy. Your personal and email information will be collected, stored, and used solely for the purpose of the Inter-Agency program.

3. Proper Content Responsibility & Use:

You agree not to use the service for any unlawful or unauthorized purpose and agree to comply with all applicable laws and regulations. You are solely responsible for the content of the emails you request to send through the program. You agree not to send notices containing spam, or any offensive content.

4. Non-commercial Use:

This service is exclusively for nonprofit & charitable purposes. You agree not to use the service for commercial advertising, religious promotion, fundraising for for-profit entities, or any other non-charitable activities without approval from NSCR.

5. Service Availability:

We strive to post notices in a timely manner. If potential unforeseen circumstances arise, we do not guarantee that the service will be available.

6. Limitation of Liability & Indemnification:

We are not liable for any damages, losses, or liabilities arising from your use of the service. You agree to use the service at your own risk. You agree to indemnify and hold us harmless from any claims, damages, or losses arising from your use of the service or your violation of these terms.

7. Modifications to Terms:

We reserve the right to modify these terms and conditions at any time. You will be notified of any changes, and continued use of the service after changes implies acceptance.

8. Termination:

We reserve the right to suspend or terminate your use and access to the service if you violate these terms or engage in improper use.

9. Acceptance of Agreement:

These terms constitute the entire agreement between yourself and North Shore Community Resources regarding the service and supersede any prior agreements or understandings. By using our Inter-Agency program, you agree to abide by these terms and conditions. If you do not agree, please refrain from using the service.

10. Contact Information:

For questions or concerns regarding these terms and conditions, you can contact us at [nscr@nscr.ca](mailto:nscr@nscr.ca) or 604-985-7138.